

DIGITAL LIFE CERTIFICATE FOR DEFENCE PENSIONERS

INTRODUCTION

1. SPARSH website has been launched by PCDA and all pensioners retired from 2016 onwards are being migrated to this website in a phased manner. After migration the personnel will get user ID and psw on their mobile by which they can login to the website.
2. After login, one has to go through his profile and note down the mistakes and missing information. The same can only be changed after accepting the existing profile and submitting the various certificates online. One requires Aadhar number, mobile linked to aadhar and pension account number for this process. After completing this profile and certificates submission it takes about 12-24 hrs for the data to be reflected in account.
3. One should check the LC status and if it is shown as due then the same should be got done either through MLC or DLC through the SPARSH website or Jeevan Pramaan.

MANUAL LIFE CERTIFICATE

4. The MLC form can be downloaded (click only once for generation of MLC form) from the website after logging in to your account and the same needs to be filled up and signed by a First Class Gazetted Officer. The form needs to be scanned and uploaded on SPARSH website after clicking ACTION BUTTON. The file is to format is PDF and size less than 10 MB. The data needs to be filled as required. After approval by SPARSH, the MLC gets reflected in the status of Identification and next due date is shown. **One thing to note is that the LC would be due in the same month as last year. It is not bound by Nov every year.**

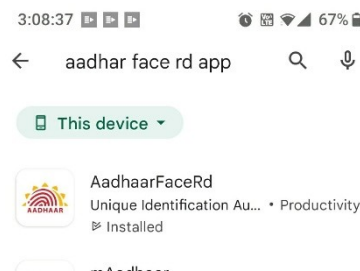
DIGITAL LIFE CERTIFICATE

5. The DLC can be done in the following ways:-
 - (a) Through SPARSH/ Jeevan Pramaan websites with biometric device (finger scanner) attached to PC/ Laptop/ Mobile.
 - (b) **Completely through your mobile device with face recognition application.**
6. The requirements for mobile application are as follows:-
 - (a) Android smart phone version 7 and above.
 - (b) RAM 4 GB minimum.
 - (c) Storage 64 GB (minimum 500 MB free space)
 - (d) Aadhaar number registered with PDA.
 - (e) Camera Resolution 5 MP or more.
7. This write up deals with DLC through face recognition app. The basic steps involved are as follows:-

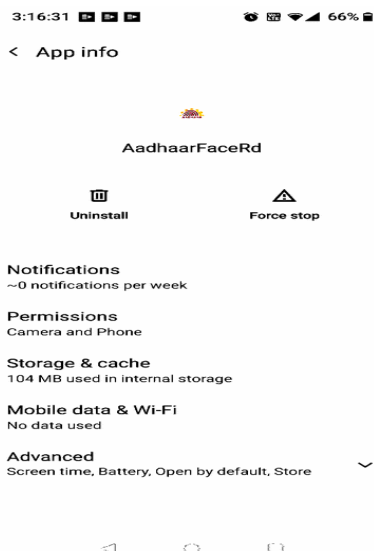
- STEP-1.** Download and install AadhaarFaceRD application from google play store.
- STEP-2.** Download and install Jeevan Pramaan Face Application.
- STEP-3.** Operator Authentication through Face recognition.
- STEP-4.** Pensioners Authentication.

STEP-1 INSTALLATION AADHAAR FACE RD APPLICATION

8. Download Aadhar Face RD app from play store and install the same. App on installation will be visible in settings only.



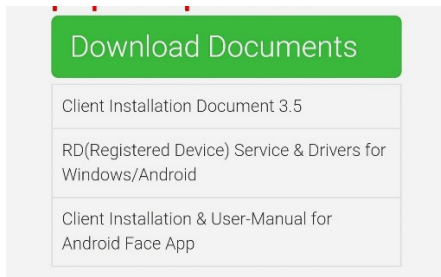
9. Go to settings on Mobile and open 'Apps & Notifications'. Click on App icon and check permissions. Provide camera and phone permissions.



STEP-2 INSTALLATION JEEVAN PRAMAN FACE APPLICATION

10. Open 'Jeevanpramaan.gov.in' on chrome on mobile. From left top corner click three lines (menu). Then click download button.

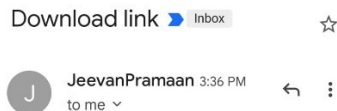
11. From the green highlighted 'Download Documents' select 'Client installation & user manual for Andriod Face App'.



12. Go to bottom of page and enter email id and captha and select 'I agree to download'. An OTP will be send on your email ID. Enter OTP in the download page and submit.
13. Click on download 'Jeevan Pramaan 3.6.1 Android Face App'.



14. A message will pop up that a link has been sent to your E-mail-ID. Click OK.
15. Open your mail and you will find a message from Jeevan Pramaan as shown below:-



Dear,

For JeevanPramaan Installer, please download from below link:

[Jeevan pramaan Installer](#)

Link does not work? Copy the following link to your browser address bar:

<https://jeevanpramaan.gov.in/package/mfdownload/bca513986f01b8a5d2b3688c12afb02a373f8a399e38841ca9fb3d33c6433a6a>

Face RD service (AadhaarFaceRd) is required to use the Jeevan Praaan Face app and can be downloaded from google play store.

Direct Link for downloading the AadhaarFaceRd

<https://play.google.com/store/apps/details?id=in.gov.uidai.facerd>

Thank you,
The Jeevan Pramaan Team

16. Click on Jeevan Pramaan Installer. The app will download. Install the app on your phone. This link on email is valid for a very short time and will not work second time.
17. Run the Application.

STEP-3 OPERATOR AUTHENTICATION THROUGH FACE RECOGNITION

18. The jeevan pramaan app requires only once the Operators authentication. The mobile holder can be the Operator himself. Enter required information after opening the app like aadhar number, email ID and mobile number etc. Verification will be carried out through an OPT send on email.

19. After verification of operator, it will ask for photo scan of Operator. Click scan, the front camera will open, scan your photo and follow instructions. This may have to be repeated if correct posture/ lighting is not there. Following are few guidelines for correct scan:-

- (a) Keep back straight. Look into the camera at parallel height.
- (b) Ensure sufficient light in the room.
- (c) Keep head straight and don't tilt on any side.
- (d) If the posture is ok and tilt of head is also correct then a message will be displayed that blink your eyes. Open your eyes wide and blink.

20. If everything is correct then the image will be cleared and Operator will be authenticated. One may have to try 4-5 times initially.

STEP-5 PENSIONER AUTHENTICATION THROUGH FACE RECOGNITION

21. After successful Operators authentication new page will be open in application for Pensions' authentication. An operator can himself be the pensioner.

22. The procedure is same as Operators' Authentication. Enter Aadhaar no, mobile no, email address and name of the pensioner. The pensioner will get authenticated by an OTP. Following info is to be selected through drop down menu in the App:-

TYPE OF PENSION	SERVICE
SANCTIONING AUTHORITY	DEFENCE PCDA (P) ALLAHABAD
DISBURSING AGENCY	SPARSH- PCDA (PENSIONS) ALLAHABAD
PPO NUMBER	(LATEST PPO NUMBER)
ACCOUNT NO (PENSION)	(ACCOUNT NO OF BANK PENSION)

23. After this scan of face is required to be taken (Para 19). On successful completion of the process a message will be received that DLC has been completed and a Pramaan ID will be generated. Keep the ID safe for downloading the LC. The Operator can also generate DLC for other Pensioners from the same app.

24. After 1-2 days the DLC will automatically be updated in the SPARSH Acct.

25. In case of any query can contact undersigned anytime.

THIS INFO IS FROM MY PERSONAL EXPERIENCE OF GENERATING DLC THROUGH MOBILE WITHOUT A BIOMETRIC DEVICE ON 30 APR 22.

AIR CMDE ANIL SHARMA VETERAN (9810021252)